

thinking about IT

**It's not always easy
seeing through difficult IT challenges.**

**So don't! Let us think
it through for you.**

get through IT

Trying to sort out what's needed to accomplish your business's IT needs is never easy. Particularly if your time could be better spent elsewhere.

That's where our vast experience can help. We've been tackling problems just like yours for years and if we don't already have a solution, then we'll work with you to achieve your goal.

We can help you with the strategic big picture or the tactical detail - and of course, everything in between.



We pride ourselves on making sure you get exactly what you need, not some regurgitated sales talk or pre-learnt patter. We're real people who have probably been in the same position you are right now - but with a difference.

We're there to help you with it.

Some examples of where we can help are on the following page along with our consultancy pricing.



Trying to pin down everyone's consultancy requirements is very hard - but we've given it a go anyway! We offer full desktop support, fully managed server support, as well as remote only options. If you need us to assist in the planning of your network, we offer a free consultation service to give you an idea of what you'll need.

enabling you to have a 'one stop shop' for all your IT needs.

We can offer various contract rates and the list below is designed to be a guide rather than an absolute list.

If you need something more flexible, give us a call on 0845 658 5714 and we'll work something out for you.

We are Apple Certified Systems Administrators and also have a vast number of years of working and fixing Windows problems as well. We can also supply virtually any hardware you may require,



CONSULTANCY RATES

DESCRIPTION	RATE (£)	QTY
Monthly desktop support contract inc. 8 hours on site per month (minimum of 30 mins per visit) & unlimited remote (see below for details). On-site cover for up-to 15 PC's or Macs.	550	MNTH
Monthly desktop support contract inc. 4 hours on site per month (minimum of 30 mins per visit) & unlimited remote (see below for details). On-site cover for up-to 15 PC's or Macs.	385	MNTH
Remote only support (contract) - unlimited hours. We'll give you as much support via the phone or a remote diagnostic tool as possible to get your problems resolved. If we need to come out on-site then we'll agree that with you beforehand.	125	MNTH
Remote only support (non-contract)	39	HRLY
Time on site (contract)	79	HRLY
Time on site (non-contract)	89	HRLY
Remote server support (per server) - we remotely monitor and maintain the server, inc. all updates and additions. If we have to come on-site then the contract rate applies	195	MNTH
Fully managed server support (per server) - we remotely monitor and maintain the server, inc. all updates and additions and on-site repairs or modifications.	550	MNTH
Initial consultation, requirements plan and network design	FREE	
Extra desktop on-site support bundle (per 10 PC's or Macs)	100	MNTH
Set-up, delivery & installation of PC's or Macs	75	HRLY

All prices shown are correct at time of printing - March 2009 - and are exclusive of VAT. Our normal operating hours are between 9.00am and 5.30pm Mon-Fri.

databubble ltd

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